

WELCOME TO THE

Wake County TDM

Newsletter



WHAT IS TDM?!...LET ME REFRESH YOUR MEMORY



I'm Amber, the Employer Outreach Coordinator for GoTriangle. I help Wake County employers and their staff become more aware of the sustainable transportation options available to them.

A big part of my work involves Transit Demand Management (TDM), which focuses on reducing single-occupancy vehicle travel by encouraging the use of options like transit, carpooling, vanpools, biking, and walking. Through TDM outreach, I share practical tools and resources that help employees explore these alternatives with confidence.

I also offer hands-on support through guided ride-along sessions, transit information workshops, and trip-planning demonstrations. My goal is to make sustainable commuting easier to understand and more approachable for workplaces across the county. I collaborate with local transit partners to provide updates and programs that support smarter travel. Overall, my role is to educate, support, and empower employees to choose reliable and sustainable ways to get where they need to go. I'm here to help. Let's work together to make commuting better for your team!

Let's Chat!

Say hello to faster support! Zendesk Live Chat is now available daily from 6 AM - 9 PM on the GoTriangle website, connecting you with a real person for fast answers about routes, schedules, lost items, and more.

To start a conversation, look for the the chat icon in the lower right corner of the GoTriangle homepage. Simply enter your name, email, and applicable transit agency, then share your question or feedback. Try it out: <https://gotriangle.org/>



Holiday Service Hours



GOTRIANGLE TRANSIT HOLIDAY HOURS:

Wednesday, December 24th: Sunday-level service, service ends at 7pm

Thursday, December 25th: NO SERVICE

Thursday, January 1, 2026: Sunday-level service

PASS SALES OFFICE HOURS OF OPERATON (RTC & RUS BUS)

Wednesday, December 24th: 9:00am - 4:30pm

Thursday, December 25th: CLOSED

Thursday, January 1, 2026: 9:00am - 4:30pm

REGIONAL INFORMATION CENTER HOURS OF OPERATION

Thursday, December 25th: CLOSED



GoCary



Wednesday, December 24th: Sunday-level service, service ends at 7pm

Thursday, December 25th: NO SERVICE

Thursday, January 1, 2026: Sunday-level service

GoRaleigh



Wednesday, December 24th: Regular schedule, service ends during 7pm hour

Thursday, December 25th: NO SERVICE

Thursday, January 1, 2026: Sunday-level service

QUESTIONS?
CALL CUSTOMER SERVICE
919-485-RIDE (7433)

Let's take a ride...

A HANDS-ON WAY TO LEARN PUBLIC TRANSIT

GoTriangle is excited to offer guided transit ride-alongs for anyone interested in learning how to navigate public transportation with confidence. These ride-alongs are perfect for new riders, returning riders, employees, community groups, seniors, or anyone who wants a hands-on introduction to using the bus.

During the session, participants learn how to board, pay fares using the Umo app, read schedules, make transfers, and plan trips in real time.



Ride-alongs can be customized based on your group's needs, whether you want to focus on a specific route, a workplace commute, or a general overview of the system. Sessions typically begin at the Regional Transit Center, but alternate starting points can be arranged for larger groups or employer-based outings. These events are free, interactive, and designed to make public transit feel easy and approachable.

Anyone interested in hosting or joining a ride-along in the Wake County area is welcome to inquire. To express interest or request a session for your organization, please send an email to Amber at awarren@gotriangle.org.



Promote sustainable commuting at YOUR workplace

We support vanpool, carpool, transit & more! Ask about our programs!

LET'S CONNECT!

**EMAIL ME!
AWARREN@GOTRIANGLE.ORG**

